



# PIERCE COUNTY CENTER FOR DISPUTE RESOLUTION

*Helping our community peacefully resolve conflicts*

Presents our 5-day Training

## 2012 Basic Mediation Training

**March 9-11/23-24      July 16-20      October 12-14/26-27**

**Downtown Tacoma, WA    8:30 am – 5:30 pm**

**37.75 CLE credits (7.75 ethics)\*, 37.5 Clock Hour credits,**

**Marriage & family/mental health/social workers 37.5 CEU credits\*\***

Would you like formal training in facilitating parties to work to resolve conflict? PCCDR is offering a Washington Mediation Association-approved course teaching the process of mediation, communication skills and conflict dynamics to promote peaceful and constructive approaches to conflict and its resolution. Whether in the workplace, home, or in our community, this course will explore skills that can be used in all aspects of your life.

*Trainees who have completed the course are eligible to begin the Practicum at PCCDR to become a certified mediator.*

This experiential 40-hour, 5-Day Training includes a comprehensive Manual covering the following Agenda items:

- Overview of Conflict Resolution systems
- Conflict dynamics, styles, and resolution concepts
- The 8-stage mediation model
- Interpersonal communication skills
- The role of the mediator, neutrality & bias
- Positions, interests, values, and basic needs
- Mediator ethics, protocol, and professional standards
- Cultural diversity
- Certificate of completion of training

***Trainers combine over 40 years of mediation experience***

Attendee testimonials:

*“The most beneficial course I’ve ever taken!”*

*“I enjoyed the immediate closeness of the class and instructors.”*

*“As a lawyer and personally, it helped me rethink how I approach conflict”*

**Registration forms available on our website: [www.pccdr.org](http://www.pccdr.org)**

*Registration fee: \$700 (\*\$50 additional for CLE credits.)*

*Early Bird Registration: \$650*

*Special group rate: \$550 per person for 3 or more from the same organization.*

\*\*This workshop has been approved for 37.5 CEUs by the Washington Chapter, National Association of Social Workers (NASW) for Licensed Social Workers, Licensed Marriage & Family Therapists and Licensed Mental Health Counselors. Provider number is #1975-278.

# BASIC MEDIATION TRAINING REGISTRATION FORM

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Indicate **March 9-11/23-24 July 16-20 October 12-14/26-27**

## 37.75 CLE CREDITS OR 37.5 CLOCK HOURS AVAILABLE

Preferred Training Date: \_\_\_\_\_

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### Participant Information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
(Street)

(City) (State) (Zip)

Employer: \_\_\_\_\_

Job Title: \_\_\_\_\_

Home Phone Number: (\_\_\_\_\_) \_\_\_\_\_

Cell: (\_\_\_\_\_) \_\_\_\_\_

E-Mail: \_\_\_\_\_

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1. How did you hear about the training?
2. What, if any, background or knowledge do you have with mediation?
3. What is your reason for taking the training?
4. Name as you would like it to appear on your Certificate of Completion
5. Are you applying for Clock Hours?  
 Yes  No
6. Are you applying for CEU's?  
 Yes  No

7. Are you applying for CLE's?

Yes  No

- \$50 for March BMT
- \$75 for July BMT
- \$125 for October BMT

### Cost of Training:

- \$700 – Registration fee
- \$650\* – Early Bird Special!  
\*must register by  
February 24<sup>th</sup> for March BMT  
July 2<sup>nd</sup> for July BMT  
September 28<sup>th</sup> for October BMT

\$50, \$75, \$125 – 37.75 CLE credits (7.75 Ethics)

**Total Amount Due: \$ \_\_\_\_\_**

- My check is enclosed for \$ \_\_\_\_\_ payable to **PCCDR**
- Please charge \$ \_\_\_\_\_ to my credit card  
 Mastercard  VISA

Name (as it appears on card): \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiration: \_\_\_/\_\_\_/\_\_\_

Security code (3 digit authorization #): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_/\_\_\_/\_\_\_

Billing Address:

- Home address
- Work Address
- Other: \_\_\_\_\_

***Cancellations made prior to 10 days before start of training are refunded in full, less 10% handling fee.  
No refunds for cancellations made within 10 days or less of start of training.***